

# Warranty

**Lorenz has a limited warranty on  
air cylinders and solenoids  
for 24 months**

*Any modifications to any valve other than recommended maintenance voids the warranty.*

**Lorenz** warrants to the original buyer only that all products or parts sold by **Lorenz & Son** shall be free of defects in materials and workmanship for a period of one (1) year from the date of shipment, when used according to **Lorenz** recommended usages. This warranty is strictly limited to repair, replacement of defective parts, provided those products are returned to **Lorenz** prepaid. Labour and materials for any downtime/repair/replacement is not covered. This warranty shall be considered void if such products are misused, improperly installed, improperly stored, operated beyond rate limitations, damaged, neglected, altered/changed/repaired or modified by anyone other than **Lorenz** or designate. **Lorenz** assumes no responsibility for any emissions from our valves.

All special order products or material are not returnable. No liability is assumed for consequential damages or for any labour or other expense incurred by reason of sale or use of our products, singularly or in combination with other products. To the best of our ability products will be delivered at specific times but no liability is assumed for failure to deliver because of delays or defaults occasioned directly or indirectly by fire, flood, act of God, labour trouble or shortage or any cause unavoidable beyond our reasonable contract.

Goods remain the property of the seller until payment is received in full and purchaser acknowledges in full that this is a security agreement and a document to this effect may be registered according to the local and applicable legislation or there shall be a charge for the full purchase price on the goods. All special order products or material are not returnable.

**All products manufactured to ISO 9001-2000 standard.**